

Resolution and Escalation Protocol –

Summary of Changes

The new (July 2015) Resolution and Escalation Protocol replaces the Board's Escalation Policy (Feb 2015). The new protocol is based on the West Midlands Regional Framework for Resolution and Escalation of Professional Disagreements.

This protocol sets out a list of key principles to be observed in dealing with professional disagreements and clearer deadlines for the completion of each stage in the process. It also puts increased stress on –

- The principle that professional disagreements must not distract attention from the child's safety and wellbeing;
- The need for clear and timely decision making;
- The need to resolve disagreements as close to front line practice as possible; and
- The need to record all discussions within and between agencies.